

# STYLE STARTS WITH WHAT'S INSIDE.

NEURO® SMOOTH IS CRAFTED FROM INDUSTRIAL-GRADE COMPONENTS UNDER RIGOROUS QUALITY CONTROL.

**CREATIVE VISION, POWERED BY CUTTING-EDGE TECHNOLOGY: THAT'S INTELLIGENT STYLING.**

## INTELLIGENT STYLING TIPS

**1** To ensure the smoothest finish and greatest control, smooth only a small amount of hair on each pass, and move the tool slowly and steadily.

**2** Run a fine-tooth comb through the hair ahead of the iron to get the hair distributed evenly on the iron's surface.

**3** To smooth: begin approximately 1-2 inches from the scalp on the first pass, then move closer to the scalp on the second pass.

**4** To flip or wave: close the iron over the hair at the place where you wish the wave to begin and rotate the tool 180 degrees. With firm tension, slowly pull the iron through the hair clockwise all the way through the ends.



For best results, use with **Hot Off The Press®** Thermal Protection Hairspray.

Treat yourself to award-winning, luxury hair care at an affordable price. paulmitchell.com



For styling tips scan here

## OPERATING INSTRUCTIONS



Mode Button



+ Button



+/- Button



On / Off Button

### PRESS MODE BUTTON 1X TO SET TEMPERATURE

Use **+** and **-** buttons to select:

- 390° F for fine hair
- 410° F for normal hair
- 430° F for coarse hair
- 450° F for professional use

### PRESS MODE BUTTON 2X TO SET AUTO SHUT-OFF TIME (0-120 minutes)

### PRESS MODE BUTTON 3X TO SELECT FAHRENHEIT (F) OR CELSIUS (C)

### PRESS MODE BUTTON 4X TO RETURN TO MAIN SCREEN

UPGRADE TO  
**2YR**  
Warranty

Receipt required to redeem warranty service. Staple here.

Un reçu est exigé pour pouvoir bénéficier d'un service sous de garantie. L'agrafer ici. **PROLONGER LA GARANTIE À 2 ANS.**

Se necesita el recibo para obtener el servicio de garantía. Grápelo aquí. **MEJORA A GARANTÍA DE 2 AÑOS.**

### REGISTER YOUR TOOL AT [WWW.PAULMITCHELL.COM/REGISTER](http://WWW.PAULMITCHELL.COM/REGISTER)

Please call 1-888-522-8622 or e-mail us at [pmprototools@paulmitchell.com](mailto:pmprototools@paulmitchell.com) before returning any Paul Mitchell® Pro Tools™ appliance.

### MAIL ALL RETURNS TO:

Paul Mitchell® Pro Tools™ Warranty Center  
357 Mill Road, Staten Island, NY 10306 U.S.A.

Guaranteed only when sold by a professional hairdresser, otherwise it may be counterfeit, black market, old or tampered with. NOT guaranteed when sold by a drugstore, supermarket or other unauthorized source.

### ENREGISTREZ VOTRE OUTIL SUR [WWW.PAULMITCHELL.COM/REGISTER](http://WWW.PAULMITCHELL.COM/REGISTER)

Veuillez appeler le 1-888-522-8622 ou nous envoyer un e-mail à [pmprototools@paulmitchell.com](mailto:pmprototools@paulmitchell.com) avant de retourner tout appareil Paul Mitchell® Pro Tools™.

### ADRESSEZ TOUS LES RETOURS A:

Paul Mitchell® Pro Tools™ Warranty Center  
357 Mill Road, Staten Island, NY 10306 U.S.A.

Ce produit n'est garanti que lorsqu'il est vendu par un professionnel de la coiffure, sinon il peut être contrefait, issu du marché noir, vieux ou altéré. Ce produit n'est PAS garanti lorsqu'il est vendu dans un drugstore, un supermarché, ou une source non autorisée.

### REGISTRE SU PRODUCTO EN [WWW.PAULMITCHELL.COM/REGISTER](http://WWW.PAULMITCHELL.COM/REGISTER)

Llame al 1-888-522-8622 o envíenos un mensaje de correo electrónico a [pmprototools@paulmitchell.com](mailto:pmprototools@paulmitchell.com) antes de devolver cualquier aparato Paul Mitchell® Pro Tools™.

### ENVÍE TODAS LAS DEVOLUCIONES A:

Paul Mitchell® Pro Tools™ Warranty Center  
357 Mill Road, Staten Island, NY 10306 U.S.A.

Garantizado sólo si lo vende un peluquero profesional. De otra manera podría ser falsificado, viejo o alterado. NO garantizado cuando sea vendido en droguerías, supermercados o locales no autorizados para ello.

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**JOHN PAUL MITCHELL SYSTEMS®**  
(USA) P.O. Box 10597, Beverly Hills, CA 90213-3597  
Made in China.  
[paulmitchell.com](http://paulmitchell.com)

## IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING.

**DANGER** – Any appliance is electrically live, even when the switch is off. When not in use, always unplug the iron to prevent the risk of fire.

**WARNING** – To reduce the risk of burns, electrocution, fire or injury to persons and/or personal property:

Use the iron only for the purpose described in this guide to prevent accidents, damage or malfunction. This appliance should never be left unattended when plugged in. Plug the iron into an electrical outlet of AC 120V/60Hz. Avoid multiple cables to a plug or use of an extension cord to prevent starting a fire from overheating. **KEEP AWAY FROM WATER** to prevent fire, electric shock, damage or malfunction. **KEEP AWAY FROM CHILDREN.** Do not handle the iron or cord with wet hands as this may cause electric shock. Do not leave the iron in a position where it can fall or be pulled into a tub or sink. Keep the cord away from heated surfaces. **DO NOT WRAP THE CORD AROUND THE IRON.** Never place or insert objects on iron plates, due to the risk of causing fire, accidents or malfunction. Do not operate where oxygen is being administered to avoid the risk of fire. **DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS LOOSE. DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT** the iron, otherwise electric shock, malfunction or accidents may result. When inserting or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents or malfunction. Stop using immediately if you smell an offensive odor. If ignored, it could cause a fire or other accidents. Do not keep the iron in a damp place, such as a bathroom, or it may malfunction. Stop using the iron and remove from the power source when there is an earthquake or thunder. Unplug the iron from the power source when cleaning or wiping to prevent fire or electric shock.

### MAINTENANCE

Daily Maintenance: For the safe use of the iron, check the following daily:

- Check the cord and surface of the cord. Never use if any parts are cracked, split, torn or damaged.
  - Check the plug and never use if it is cracked, split or damaged.
  - Check the plug pins and never use if transformed or damaged.
  - Check the controller and do not use if cracked, split, broken or damaged.
  - When not in use, clean and dry the entire iron and store in a cool, dry place.
- When ready to use, follow the directions for daily maintenance.

Daily Cleaning: To keep plates clean, unplug the iron from the power source, and once the iron is cool, wipe down plates after each use with a hot, damp towel.

**WARNING:** Do not wipe the iron with thinner, benzene, gasoline, lamp oil, and other solvents or chemicals, as that may cause accidents or malfunction and may damage the iron and void the warranty.

Defects and Malfunction:

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or our Paul Mitchell® Pro Tools™ Warranty Center.
- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

### OPERATING INSTRUCTIONS

The iron has reached your selected temperature when the display screen reaches the desired temperature. You will hear a "beep" when the iron is ready to use. Once you have finished styling, turn off and unplug the iron. This iron has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

### WARRANTY GUIDE

**IMPORTANT:** Warranty valid only when appliance is purchased from an authorized PAUL MITCHELL® salon or distributor. Terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy.

### LIMITED 12 MONTH WARRANTY

Our 12 month warranty covers tools within the U.S. (Alaska, Hawaii, Puerto Rico and Continental U.S.) and Canada only, and only when purchased from an authorized PAUL MITCHELL® salon or distributor.

The Paul Mitchell® Pro Tools™ warranty covers the appliance against defects in material or workmanship for 12 months from date of purchase. Sorry, no refunds will be given.

### 1. WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS

Exchange or repair of defective appliance is at Paul Mitchell's discretion. If your Paul Mitchell® Pro Tools™ appliance fails to operate properly within the 12 month warranty period, consumers can return the iron to the salon where it was purchased (terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy) and stylists can return it to their distributor, making sure to bring the original proof of purchase.

Otherwise, you may send your appliance, postage paid, along with completed Warranty/Repair Request, your proof of purchase and money order or credit card information for \$14.00 (USD) payable to Paul Mitchell® Pro Tools™ Warranty Center to cover repair, shipping, handling and insurance back to you. However, if the defective appliance is being returned from Alaska, Hawaii, Puerto Rico or Canada, make sure to call our Help Line at 1-888-522-8622 before sending anything. Sorry, checks are not accepted.

If tool is registered, 12 months is automatically extended to 24 months.

### 2. WITH PROOF OF PURCHASE AND AFTER 12 MONTHS

If your Paul Mitchell® Pro Tools™ appliance fails after the 12 month warranty period, you still can have your appliance repaired. From the Continental U.S., send the appliance, postage paid, along with the completed Warranty/Repair Request, your proof of purchase and money order or credit card information for \$35.00 (USD) payable to Paul Mitchell® Pro Tools™ Warranty Center to cover repair, shipping, handling and insurance back to you. However, if the defective appliance is being returned from Alaska, Hawaii, Puerto Rico or Canada, make sure to call our Help Line at 1-888-522-8622 before sending anything. Sorry, checks are not accepted.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12 MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the USA and Canada.

If tool is registered, 12 months is automatically extended to 24 months.

### THIS WARRANTY DOES NOT COVER

Normal wear and tear, which includes, but is not limited to, housing or plates scratches, shorts or cuts in the power supply cord or plug. Damage due to misuse and abuse such as: Dropping, wrong voltage supply, neglecting safety precautions. Tampering, such as repair or attempted repair by unauthorized party. Neglect or lack of proper maintenance. Damage to cord: Do not wrap the cord around the iron as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

### GENERAL SPECIFICATIONS

Model: NS12NA  
Rated Voltage: 120V AC  
Frequency (Hz): 60Hz  
Rated Wattage: 45 w  
Length of A.C. Cord: 9 ft. / 2.7 m  
Weight: Net Wt. 13.4 Oz. / 380 g

PAUL MITCHELL

NEURO SMOOTH  
INTELLIGENT STYLING

GUIDE D'UTILISATION • GUÍA DEL USUARIO

